



Dear Valued Customer,

We have some exciting news to share with you....

Over the last several months, we have been diligently preparing to upgrade and enhance our product offerings and services for you. These enhancements will be rolled out over the next few months which includes all new Online Banking & Mobile App, Instant Issue Debit Cards, Card Control Features, Tap to Pay, E-Sign & Remote Sign capabilities, Enhanced Person-to-Person Payments, Expanded Transaction and Budgeting Tools, Ability to Set Travel Notices, Personalized Debit Card Alert Communications and more.

Our customers could be impacted by the system upgrade beginning **Wednesday, March 12<sup>th</sup> through Monday, March 17<sup>th</sup>**. We would like to take this opportunity to let you know about a few temporary service interruptions that may occur with our upgrade. We apologize in advance for any inconvenience. We have a detailed list on the back of this page that will let you know day by day how and when your services will be interrupted.

**To ensure you have access to the funds you need during this time, we recommend planning ahead by withdrawing any necessary cash before 5:00pm on Wednesday, March 12<sup>th</sup>, as lower purchase limits may apply during this time.**

We do know disruptions can be difficult, even when they are temporary. Remember, we are here and happy to help and appreciate your patience as we work through the finishing touches of our new and improved internal banking system. To keep you informed, we will share important updates and dates through emails, postcards, and signage. Thank you for your understanding and support—we are always here to help!

**If you have questions, please contact us at 205-921-7435**

Sincerely,

First National Bank

*Your future Our focus*